



Casualty Assistance Brief



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Casualty

- Any Marine lost to the organization having been declared deceased, DUSTWUN, missing, ill or injured.

Occurs any time, any place



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Reportable Casualty Status

- Terms used to classify a casualty
- Determined by medical attending physician, ref. DoDI 1300.18
 - **Not Seriously Injured (NSI) (Hostile) (Mass Casualty)**
 - **Seriously Ill or Injured (SI)**
 - **Very Seriously Ill or Injured (VSI)**
 - **Duty Status Whereabouts Unknown (DUSTWUN)**
 - **Missing**
 - **Deceased**



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Duty Status Whereabouts Unknown (DUSTWUN)

- A **transitory** casualty status used when the responsible commander suspects the Marine may be a casualty, absence is involuntary, but sufficient evidence does not currently exist to make a definite determination of **missing or deceased**



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Next of Kin (NOK)

- PNOK - Person most closely related to the casualty (Only one Primary NOK)
- SNOK - All other NOK
- PADD - Person Authorized to Direct Disposition of Remains
- PERE - Person Eligible to Receive Personal Effects



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Beneficiary

- Individual designated to receive death benefits, (i.e. death gratuity, SGLI, etc.)
- Does not make this individual the PNOK



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Casualty Assistance Process

- Phases of the Casualty Assistance Process
 - Pre-Notification
 - Phase 1 - Notification
 - Phase 2 - Mortuary Affairs
 - Phase 3 - Benefits & Entitlements

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Casualty Assistance Calls Officer (CACO)

- Individual who represents CMC and the Marine Corps to the NOK
 - **It is your primary duty**
- Act as advisor to the family
 - Liaison with other agencies (VA, SSA)
 - Assist with funeral arrangements





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Casualty Assistance Calls Officer (CACO)

- Assist with obtaining services and benefits from benevolent / philanthropic agencies
- Assist with completion and submission of claim forms
- Assist family in getting copies of investigations

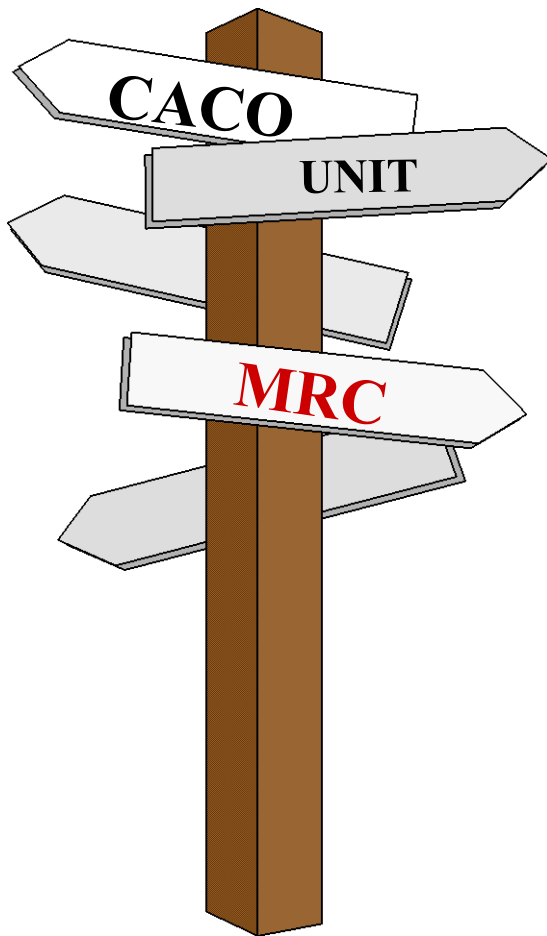


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Notification Procedures



- Parent Command Actions
 - MRPC Actions
 - CACO Actions
-
- Goal is within 8 Hours after receipt of PCR



Notification for Injured/III

- MARADMIN 752/07
 - MRPC will conduct telephonic notification to NOK of Marines and Sailors reported as:
 - VSI
 - SI
 - WIA
 - Commands will notify MRPC via heads-up voice report
 - PCR will be generated by the reporting command containing circumstances, prognosis, diagnosis, location, MEDEVAC plans and any other pertinent information



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Notification for Injured/III (Cont)

- Notification Procedures:
 - PNOK and SNOK will be notified by telephone between 0500 and 2400
 - NOK will be provided with a 24 hour toll free number to call for updates
 - Families of VSI patients will be contacted twice daily with updates; SI patients - once a day
 - MRPC will maintain communication w/NOK until the Marine is returned to duty, placed on convalescent leave, or the family is at bedside

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Notification for Injured/III (Cont)

- Supplemental PCRs will be required at least weekly or when any of the following occurs:
 - Status Change
 - Transfer to another Medical Treatment Facility (MTF)
 - Arrival at MTF
 - Returned to Duty (Final PCR)
 - Placed on Convalescent Leave (Final PCR)



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Notification for Injured/Ill (Cont)

- Once MEDEVAC out of theater, Hospital Liaison Teams/Patient Administration Teams will generate PCR.
- NOK of WIA (NSI) will be notified unless specifically stated on PCR "SNM has contacted NOK and does not desire further notification" or "SNM does not desire NOK notification".
- NOK of Navy Personnel assigned to Marine units will be notified by MRPC. Once notification is complete, all information will be turned over to Navy Casualty for further action with the NOK.

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Notification for Injured/III (Cont)

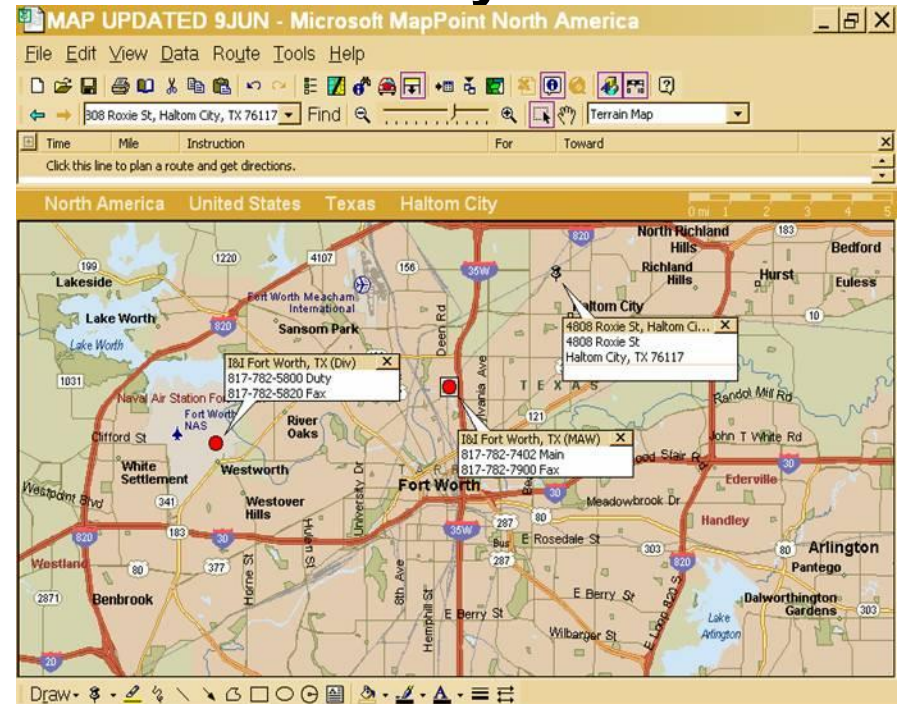
- MRPC will be the NOK's single point of contact for the medical status of the Marine
- Marine's command will be informed when NOK notification is completed
- Commands may call NOK to offer support after MRPC has conducted notification. Questions regarding status should be directed to MRPC
- When applicable, the ITO process will be initiated upon completion of notification to the NOK



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CACO Selection

- Locate and task closest unit to the PNOK and SNOK to provide notification and casualty assistance
 - Bases and Stations
 - I&I Staffs
 - MSG
- Unit selects and assigns CACO
 - SNCO and above
 - Equal or higher rank than deceased
 - Possesses ability to represent the Marine Corps with the local community





Pre-Notification (cont'd)

- CACO Team composition
 - Notification Officer
 - Assistance Officer
 - Chaplain
 - Driver
 - Outside Agency coordination
 - Paramedics
 - Local Police (ground guide/quarrels)
 - Post Office (address verification)



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Phase 1- Notification

- PNOK / SNOK of DUSTWUN and deceased are notified in-person
 - 0500-2400, unless directed otherwise by MRPC
 - Uniform – Service “A” uniform
 - Never go alone

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Phase 2 - Return of the Marine

- MRPC will identify the Person Authorized to Direct Disposition (PADD) using the Marine's last signed RED
 - If Marine is single, and parents are divorced, CACO must obtain copy of divorce decree and forward it to MRPC
- Prior to discussing mortuary affairs w/ family, CACO will verify PADD's identity
- The CACO will be sent a copy of the last signed RED
- Marines are directed to designate a PADD on their RED as per MARADMIN 421/05



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Phase 2 – Funeral Planning

- Coordination with Funeral Director
 - Escort PADD there, make arrangements together
 - Funeral Home/Cemetery Requirements
 - Space availability
 - Arlington National Cemetery
 - **Local Funeral Home in Capitol Region contacts Arlington directly after CACO/PADD coordination**
 - **CACO will not contact Arlington directly**
 - **Any problems, contact MRPC**



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Phase 2 – Funeral Planning (cont'd)

- Headstone or Marker (DoVA)
- Marine Corps Floral Tribute (\$125.00)
- Burial Allowances (Navy Mortuary Affairs)
 - Funeral / Interment Expenses
 - \$8,800 (pc) or \$7,300 (nc)
If family makes arrangements
 - Secondary –
(burial) \$6,000 (pc)
\$3,600 (nc)





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NDAA FY07 – SEC 562

- **Mil Air / Mil Contracted Air is primary method of travel for OEF/OIF casualties**
 - **MARADMIN 628/06**
 - **Only for Marines who die due to injuries/illness incurred in a combat theatre**

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Phase 3 - Benefits

- **Death Gratuity (DG)**
 - Intent: Immediate living expenses
 - \$100,000 - direct deposit, tax exempt
 - Payment:
 - EFT
 - Paid within 48-72 hours
 - Paid by law, USC Title 10



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Phase 3 – Benefits (cont'd)

- **New NDAA Ruling on Death Gratuity**
 - **MARADMIN 371/08: Effective 1 Jul 08**
 - **Intent: Allow Marines to designate ANYONE to receive 100% of DG**
 - **Up to 10 persons in 10% increments**
 - **Payment:**
 - **Same as DG**
 - **Paid as designated on RED**
 - **Must be written under the PADD information**
 - **Update on MCTFS RED Screen 1 Oct 2008**

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Phase 3 – Benefits (cont'd)

- **Arrears of Pay (AP)**
 - **Intent: Settle unpaid pay & allowances due to Marine**
 - **Pay and allowances (leave, re-enlistment, etc.)**
 - **Taxable income (Hostile Action)**
 - **Payment:**
 - **SF 1174**
 - **DFAS / KC send check and last LES**
 - **Paid within 30 to 60 days**
 - **Paid as designated on RED**
 - **Marine can leave to anyone**

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Phase 3 – Benefits (cont'd)

- **Servicemembers' Group Life Insurance (SGLI)**
 - **Administered by Prudential Insurance**
 - **\$400,000 / at Marines election**
 - **SGLV 8286, law binding agreement between Prudential & Marine**
 - **As designated**
 - **400k is non-taxable, interest is**
 - **Paid within 10 to 14 business days**
 - **Payment:**
 - **MRPC certifies beneficiary within 2 to 3 days of casualty**

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Phase 3 – Benefits (cont'd)

- **Lump Sum:**
 - **Alliance Account – checkbook sent to beneficiary**
 - **Minimum draft of \$250.00**
 - **Can be changed by beneficiary to 36 month Installment**
- **36 Month Installment:**
 - **Monthly checks to beneficiary, due on day of death**
 - **Paid the 1st of each month**
 - **Cannot be changed to Lump Sum by beneficiary**
- **Beneficiary Financial Counseling Services – provided by Financial Point for one year**

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Please read the instructions before completing this form.

Servicemembers' Group Life Insurance Election and Certificate

Use this form to: (check all that apply)

- ☐ Name or update your beneficiary
☐ Reduce the amount of your insurance coverage
☐ Decline insurance coverage

Important: This form is for use by Active Duty and Reserve members. This form does not apply to and cannot be used for any other Government Life Insurance.

Last name First name Middle name

Rank, title or grade

Social Security Number

Branch of Service (Do not abbreviate)

Current Duty Location

Amount of Insurance

By law, you are automatically insured for \$400,000. If you want \$400,000 of insurance, skip to Beneficiary(ies) and Payment Options. If you want less than \$400,000 of insurance, please check the appropriate block below and write the amount desired and your initials. Coverage is available in increments of \$50,000. If you do not want any insurance, check the appropriate block below and write (in your own handwriting), "I do not want insurance at this time."

Declining SGLI coverage also cancels all family coverage and traumatic injury protection under the SGLI program.

- ☐ I want coverage in the amount of \$ _____ Your initials _____
☐ _____

(Write "I do not want insurance at this time.")

*Note: Reduced or refused insurance can only be restored by completing form SOLV 8286 with proof of good health and compliance with other requirements. Reduced or refused insurance will also affect the amount of Veterans' Group Life Insurance you can convert to upon separation from service.

Beneficiary(ies) and Payment Options

I designate the following beneficiary(ies) to receive payment of my insurance proceeds. I understand that the principal beneficiary(ies) will receive payment upon my death. If all principal beneficiaries predecease me, the insurance will be paid to the contingent beneficiary(ies).

Complete Name (first, middle, last) and Address of each beneficiary	Social Security Number (if known)	Relationship to you	Share to each beneficiary (Use %, \$ amounts or fractions)	Payment Option (Lump sum or 36 equal monthly payments)
Principal				
1.				▼
2.				▼
3.				▼
4.				▼
<input type="checkbox"/> Additional Principals on page 5 (check if applicable)				
Contingent				
1.				▼
2.				▼
3.				▼
4.				▼
<input type="checkbox"/> Additional Contingents on page 5 (check if applicable)				

payment option

I HAVE READ AND UNDERSTAND the instructions on pages 2 and 3 of this form. I ALSO UNDERSTAND that:

- This form cancels any prior beneficiary or payment instructions.
- The proceeds will be paid to beneficiaries as stated in #6 on page 3 of this form, unless otherwise stated above.
- If I have legal questions about this form, I may consult with a military attorney at no expense to me.
- I cannot have combined SGLI and VGLI coverages at the same time for more than \$400,000.

SIGN HERE IN INK



(Your signature. Do not print.)

Date: _____

Do not write in space below. For official use only.

RECEIVED BY:

RANK, TITLE OR GRADE

ORGANIZATION

DATE RECEIVED

All Personal Information is Fictitious

TJEPTRED **** MCTFS RECORD OF EMERGENCY DATA **** 05/28/2004
GMRC11 ENTER NEXT SSN: ENTER CATG: SEQ NBR: 10:52:44
SSN: NAME: JONES, PAGE: 04
RUC: 30002 COMPANY CODE: 3 PRES-GRADE: RECSTAT: 0 COMP CODE: 11
PLT CODE: TCMR TRNGRP: R-RECSTAT: RCOMP CODE:

MIA NOTIFY NAME/TELEPHONE1/TELEPHONE2/RELATIONSHIP
SEE NOK INFORMATION

MIA ADDRESS/DIRECTIONS
SEE NOK INFORMATION

SGLI MEMBER ELECTION	ELECTS	COVERAGE
SGLI MEMBER BENEFICIARY	SPOUSE	
SGLI MEMBER PAY DESIGNATION	LUMP SUM	
SGLI MEMBER VA CERTIFY DATE	20030728	
SGLI SPOUSE ELECTION	ELECTS	COVERAGE

***** COMPLETED *****
PF1 - HELP PF3 - EXIT TO TFIR MENU PF12 - LOCAL PRINT

TI 0 2,25



Phase 3 – Benefits (cont'd)

Joint Federal Travel Regulations (JFTR)

- Invitational Travel Orders (ITO)
 - **Travel to Bedside**
 - Travel back to HOR authorized for family members as long as it is not at expense of government
 - SI or VSI determined by competent medical authority
 - Three family members
 - Transportation and Per Diem (Initial ITO 21 days/Mod's as warranted)
 - NSI – (OIF/OEF ONLY) family members must be requested by attending physician, travel within US only (30 days only)
 - **Travel to Burial**
 - Spouse, children, parents and siblings, 2 days per diem (plus the time for travel)



Phase 3 – Benefits (cont'd)

- **Transportation of Family Members / Household Goods and Personal Effects**
 - **DLA based on the members rank**
 - **Eligible for Transportation for up to three years**
 - **Extensions granted upon request**
 - **PCS orders for NOK are a command responsibility**
 - **PCS orders funding - discharge service member from active duty funds**
 - **CACO contacts local DMO to coordinate execution of move**



Phase 3 – Benefits (cont'd)

- **Basic Allowance for Housing (BAH)**
 - **365 day BAH**
 - **Dual active duty are eligible to receive BAH**
 - **At the rate accrued at the time of death**
 - **No forms, non-taxable, and lump sum payment**
 - **If overseas, paid to area where family re-locates**
 - **365 day stay in on-base quarters**
 - **Base commander permission required for longer stay**
 - **If Government quarters are vacated, must obtain gov't quarters vacate form for remaining due balance**



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Phase 3 – Benefits (cont'd)

- **Medical Benefits**
 - **Spouse – Continued coverage for one year**
 - **If Spouse remarries benefits are lost**
 - **Must enroll in TriCare Prime for Retirees after 1-year; spouse only**
 - **Children – covered under TriCare Prime until 21 / 23**
- **ID Cards**
 - **Within 30 days (unless leaving local area)**
 - **Must renew every four years**
 - **ID Card privileges lost if spouse remarries**
 - **Children born out of wedlock can get ID Cards**
 - **Guardian must get DoD decal or request base commander's permission to access on-base facilities**

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Phase 3 – Benefits (cont'd)

- **Survivors Benefit Plan (SBP)**
 - **Paid by DFAS monthly , taxable income**
 - **Affected by LOD determination**
 - **Annuity (portion of pay) medically retired at 100% disability at time of death, regardless of rank**
 - **Setup counseling, complete form, follow-up**
 - **Eligible beneficiaries / elections:**
 - **Spouse Only**
 - **Spouse and Child**
 - **Child Only**
 - **Insurable Interest (dependent Parent)**
 - **Former Spouse**



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Phase 3 – Benefits (cont'd)

- **Dependency and Indemnity Compensation (DIC)**
 - Paid by the VA as a monthly stipend, non-taxable
 - Affected by LOD determination
 - Setup counseling with VA, complete form, follow-up
 - Transitional and Parents' DIC
 - Paid to eligible beneficiaries
 - \$1154 (Spouse)
 - \$286 (Child)
- **Social Security Administration**



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LAST FIRST MID-INIT SSN
NAME: ONLY JOHN H 000 - 00 - 0000
PRESENT GRADE CPT MILITARY-SERVICE Marine

MM DD YYYY
DATE OF BIRTH 01 / 01 / 1975
DATE INITIAL ENTRY MILITARY SERVICE 12 / 01 / 1998
PAY ENTRY BASE DATE 01 / 05 / 1999
1405 DATE 01 / 05 / 1999
BASIC ACTIVE SERVICE DATE 01 / 05 / 1999
DATE OF PROMOTION 02 / 01 / 2004



ARMED FORCES
SERVICES CORPORATION
★ WE'LL BE THERE FOR LIFE ★
2800 Shirlington Road, Suite 350, Arlington, VA 22206-3601

FIRST NAME DOB
SPOUSE JANE 01 / 02 / 1977
CHILDREN SUSAN 01 / 04 / 2003
JAMES 01 / 03 / 2000

Monthly Benefits:

Based on data you have provided, your assumed active duty death

(Svc-Connected) (LOD=Yes) would provide these benefits to the family:

		Family Benefits				Monthly Annual	
Reason for Change		SS +	DIC +	SBP	=	Total	Total
Member's death	Nov-2005	\$2700 +	@1737 +	\$603	=	\$5,040	60,480
DIC Extra Ends	Nov-2007	2700 +	1487 +	603	=	4,790	57,480
James is 18	Jan-2018	2317 +	1240 +	603	=	4,160	49,920
Susan is 16	Jan-2019	1158 +	1240 +	603	=	3,001	36,012
Susan is 18	Jan-2021	0 +	993 +	603	=	1,596	19,152
Jane is 62	Jan-2039	1230 +	993 +	603	=	2,826	33,912

Funds available to designated beneficiaries:

Social Security Death Benefit \$255
Death Gratuity \$100,000 Combat Related
SGLI \$400,000
Commercial Life Insurance \$280,850
Savings and Investments \$25,786

Total \$806,891

Combat Related is determined by the Military Service Authorities.

@DIC Extra \$250 until earliest of 2 years after death or youngest child age 18

While SS, DIC, and SBP are adjusted for inflation by law, the amounts above

are in today's dollars. Projections above are estimates.

Government agencies will provide exact amounts.

*****SPOUSE SBP ELECTION*****

Education Benefits:

Department of Veterans Affairs (VA)
Dependent Education Assistance (DEA)

Recipients	From	Age	Until	Age	
Jane	14-Nov-2005	28	14-Nov-2025	48	45mos X \$827 = \$37,215
James	3-Jan-2018	18	3-Jan-2026	26	45mos X \$827 = \$37,215
Susan	4-Jan-2021	18	4-Jan-2029	26	45mos X \$827 = \$37,215



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Phase 3 - Benefits (cont'd)

- **Survivor's and Dependents' Educational Assistance – VA provides 45 months for tuition**
 - Spouse eligible up to 20 years after death
 - Children eligible between 18 and 26
- **Benefits paid to minors are governed by state law**
- **Benefits vary from case-to-case**





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OEF/OIF Personal Effects

- Delivery of personal effects (PE) to the Person Eligible to Receive Personal Effects (PERE)
- The PERE designation is made by MRPC

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OEF/OIF Personal Effects (cont'd)

- PERE determination is as per DoDI 1300.18
 - Legal representative of the Marine's estate
 - Un-remarried surviving spouse
 - Children in order of seniority
 - Parents in order of seniority
 - Siblings in order of seniority
 - Other blood relative
 - A person standing in Loco Parentis



QUESTIONS